



RISK ELEMINATION AND PREVENTION

“A Preposition”

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INTRODUCTION

A truly digital enterprise stands for more than just using new technologies for the sake of it. Rather, what truly distinguishes and gives a digital enterprise its competitive advantage is its culture, strategy and way of operating

Soteria is technology service company under The Tenon Group umbrella. Soteria was formed with an objective to provide its customer IT based services to optimize and monitor their Security, Operations and Facility Management processes and help its customer be future ready with a pro-active approach towards preparedness for ever-evolving and dynamic IFM risk environment. Backed by the rich experience of its sister company under the same umbrella, Soteria is providing services which not only touches the customer at tangible levels but also addressing the intangible aspects such as work-place culture.

Soteria's goal is to alleviate our clients actual and perceived risks by creating a solutions tailored to specific needs. It is not only about bringing about automation, but also optimizing the automation with a near to real-time response.

KEY OFFERINGS

The services that are being offered by Soteria are targeted towards optimization of individual company Standard Operating Procedures. The services are built in a modular model for simplified understanding and choosing, bringing the convenience of picking the service for its customer as simple as picking fruits from a basket. There can be no two solutions which

are same and hence there are modules of services that has been defined. The various modules are as follows:-

1. Incidence based CCTV Monitoring
2. Eye Ball Monitoring
3. Fire Alarm Monitoring
4. Intrusion Detection & Monitoring
5. GPS Monitoring
6. Emergency Response – Active Deterrence
7. Emergency Response – Physical Team
8. Access Control Management – Biometric
9. Access Control Management – OTP
10. Power Monitoring and Optimization

The Solutions including the above, offered by Soteria, can be broadly classified into three categories

1. Soteria Central Monitoring Solution
2. Soteria GIS monitoring Solution
3. Soteria Power Monitoring Solution

Soteria Central Monitoring Solution

Every organization has a set rules and parameters for running its operation and the success of the organization goes a long way in the adherence of these rules and policies by all present in the premise. Soteria CMS solution focusses on monitoring these process flow adherences and ensures compliance, contributing towards the success of its customers. The solution can be a mix of multiple Soteria modules in meeting the requirements of its customers.

Key Industries: Banking and Financial companies, Food & Beverage industries, Warehousing companies, Manufacturing Companies, IT-ITES, Etc.

Soteria GIS Monitoring Solution

Globally, companies have a key dependency on logistics of its goods and services and as the activities are carried outside the premise of The Organization, compliance of Organization laid SOP is even more important. Soteria has a GPS and GIS based solution which allows monitoring of the SOP for its customers and ensure security and operational compliance. The solution allows accessing real-time feed from the moving vehicle and check for exceptions. Solution is a mix of CCTV, GPS, Intrusion and Response modules for meeting this requirement.

Key Industries: Quick Service Restaurants, Trucks and Logistics industry, Last mile Delivery industries, fleet management companies, IT-ITES, Etc.

Soteria Power Monitoring Solution

Carbon footprint reduction for companies is one of the key targets and electricity consumption control and optimization is a swift and fast way of achieving the same. Soteria's solution connects to the heavy electricity consumption equipment at any premise and monitors the parameters via its smart platform. The solution can also control parameters to ensure efficient utilization of power. This monitoring not only allows Soteria customer to save its cost but also contribute towards global health.

Key Industries: IT-ITES, Real Estate, Logistics companies, Manufacturing Companies, Etc.

The Soteria Advantage

Soteria, providing a single point for a portfolio of services of monitoring, serves as a one stop shop for all kinds of IFM services with a key focus on monitoring, analyzing and smart optimization of resources for efficient operations. The following is the list of key advantages of Soteria Services:-

1. Soteria provides state of the art infrastructure, both technological and human resource for monitoring of its customer locations.
2. Soteria brings a cumulative experience of 25 years of the Group to its customer for process optimization.
3. Soteria has a unique training procedure for its monitoring staff that makes monitoring and prevention of incidence at customer locations efficient and effective
4. The platform for monitoring is a home-grown solution which has been customized to meet the requirement of each customer in its unique manner without compromising the SOP for any of its customer.
5. Artificial Intelligence, Facial Recognition based biometrics, Machine learning and many other key tools are implemented for enhancing the customer experience.

6. Dedicated process and team for Trend analysis for effective root cause analysis.
7. Customer centric approach with dedicated SPOC for operations management and support.